

# Join JTA Residential Care

We're passionate about helping children and young people reach their full potential. If you share our values of **Raising Hope, Restoring Trust, and Rebuilding Lives**, we'd love to hear from you.

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## Residential Support Worker (Day & Waking Night)

**Location:** Plaistow (Howards House) and East London (Jericho House)

**Contract:** Full-time, Part-time, and Bank (Waking Night contracts available)

**Reports to:** Deputy/Registered Manager

At JTA, you'll be part of a skilled, caring team in Ofsted-registered children's homes supporting young people with emotional and behavioural difficulties (EBD). You'll help create a safe, nurturing environment that feels as close to family as possible—and you'll see the difference your work makes every day.

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## What you'll do

- Provide warm, consistent **emotional and social support**—building trust and positive relationships.
- **Safeguard and promote welfare** at all times, following care plans, behaviour support plans and risk assessments.
- Encourage individual interests and **community participation**—clubs, sports, faith/community groups, and local activities.
- **Plan, shop and prepare meals** with young people, promoting healthy, varied diets and independent living skills.
- Support with **education, routines and life skills** (appointments, budgeting, travel, homework).
- **Keep accurate records** (daily logs, incidents, medication, key work sessions) to a high professional standard.
- Contribute to a positive team culture—**handover, debriefs, reflective practice** and continuous improvement.
- For **Waking Nights**: maintain night-time safety, routines, premises checks and incident response.

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## What you'll bring

- A genuine passion for improving outcomes for children and young people.
  - Calm, resilient, and reliable—especially under pressure.
  - Team player with good communication skills, reflective and open to feedback.
  - **Experience** supporting vulnerable children/young people is welcomed but **not essential** (full training provided).
  - Willingness to work a rota including evenings, weekends and bank holidays.
  - Successful applicants will be required to complete an **Enhanced DBS** (paid for by JTA) and provide satisfactory references/right-to-work.
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## Training, development & progression

- Fully funded **Level 3 Diploma for Residential Childcare** (or equivalent) with study time and mentoring.
  - Structured induction, shadow shifts, **monthly supervision**, team reflective practice and regular CPD.
  - Clear progression routes to **Senior Residential Support Worker, Team Leader, and Deputy Manager** roles.
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## Rewards & benefits

- **Annual leave: 240 hours per annum** (includes bank holidays).
- **Waking Nights**.
- **Company pension** scheme.
- **Refer a Friend** programme (e.g., up to **£150** per successful hire – T&Cs apply).
- **Employee discounts** with popular retailers and leisure brands (scheme participation may vary).

- Access to **therapeutic support**, monthly clinical/professional supervisions, and wellbeing resources.
- Ongoing training funded by JTA and **paid qualifications** relevant to your role.

We are a **Safer Recruitment** employer and an **Equal Opportunities** organisation. We welcome applications from all backgrounds and life experiences.

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## Why JTA?

- A strong culture of **care, accountability and development**—you'll be supported to do your best work.
  - Small, community-based homes where you can **build meaningful relationships** with young people.
  - We collaborate closely with families, schools, health and social care to achieve **real, sustainable outcomes**.
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## How to apply

Click the **Apply** button below or email your CV and a short cover note to **jta-hr@jtaresidentialcare.co.uk** with the subject “**RSW Application – [Your Name]**”. If shortlisted, we'll invite you to a friendly screening call followed by interview and pre-employment checks.

**Apply today and help make a difference.**

[Apply Now](#)

If you need adjustments at any stage of the process, let us know—**we're happy to help**.